



warranty@mticanada.ca

WARRANTY CLAIM

Received on

Machine			Dealer	
Serial number			MTI account number	
			Contact name	
Make			Phone number	
			E-mail	
Model			End user	
			First name	
Purchase date			Last name	
Failure date			Address	
Repair date			Postal code	
Machine condition			City	
Usage			Province	
MTI invoice number			Country	
			Phone number	
Hours of use OR number of acres			E-mail	
Tractor make				
Tractor model				
Tractor HP (PTO)				

Failure / Fault description + probable cause	Work performed

Comments					
Quantity	Part number	Description	Invoice	Cost	Total

Labour hour(s)		Parts total cost	
Labour rate		Labour	
		Total	

No claims will be accepted if the parts and equipment were not purchased from MTI Canada. The original invoice number must be indicated. The time allocated for the repair and the dealer's hourly rate must be approved by the manufacturer. Keep all defective parts for a period of 90 days following the warranty claim.

MTI Canada use only			
Time allowed		Parts allowed	
Rate allowed		Labour allowed	
		Total amount paid	

Part returned	Part disposed				
RMA no.		Bill of lading no.		Prepaid	Collect
Stock received on		Via		Signed by	
Claim no.		Supplier		Date sent	
Supplier's credit no.			Credit received on		
MTI credit no.		Date of credit		By	
Approved by		Refused by		Date	
Refusal details					